



YourLourdes.com

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Our mission of Making Communities Healthier® has always been central to the contributions we make to the Tri-Cities and the surrounding area. As our region found itself impacted by the COVID-19 pandemic, that mission became even more critical to the well-being of our community. We are proud to be part of a national healthcare network that provided quality care for more than 20,000 COVID-19 patients in 2020 – including those here at home. LifePoint Health’s continued support – and yours – allows us to create places where people choose to come for healthcare, physicians want to practice and employees want to work. As we look ahead to a bright future, we look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.

— Joan White-Wagoner, CEO



In 2020, we...



...added 52 employed, affiliated, telehealth and temporary providers

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high quality care. This year, we added providers in cardiology, emergency care, family medicine, occupational medicine, behavioral health, urology and more.



...made nearly \$1 million in capital improvements

By continually investing in our facilities, we’re helping to ensure that we continue to meet our community’s healthcare needs. This year’s investments included a Medical Center roof replacement, wireless access points and energy improvements.



...distributed a payroll of \$61,245,486 to approximately 800 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high quality care and service.



...donated nearly \$13 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



...paid \$6,983,981 in taxes

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.



SPONSORSHIPS AND DONATIONS

It was our pleasure to be able to support the following activities and organizations during the past year:

- Chaplaincy Healthcare
- Family Expo
- Senior Times Expo
- Soroptomist
- United Way of Benton & Franklin Counties
- United Way Festival of Trees

ECONOMIC IMPACT

Charity and other uncompensated care

(includes charity care, uninsured discounts and uncompensated care) **\$12,947,250**

Community benefit programs..... **\$311,451**

Financial contributions\$4,250

Professional development\$172,939

Tuition reimbursement\$24,287

Physician recruitment\$109,975

Taxes paid **\$6,983,981**

Property and other taxes\$2,179,697

Provider taxes.....\$371,127

Payroll taxes.....\$3,277,776

Local sales taxes\$229,221

State sales taxes\$926,160

2020 TOTAL: \$20,242,682

Salvador Beltran

Greg Carl, MD, Chief of Staff

Otolaryngology, Retired, Lourdes Health

Uel Hansen, MD

Orthopedic Surgery, Tri-City Orthopedics

Matt Henderson

PayneWest Insurance

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Joan White-Wagoner

CEO, Lourdes Health

Erika J. Wier

CFO, Lourdes Health

LIFEPOINT HEALTH®

MAKING COMMUNITIES HEALTHIER

Charity care and other uncompensated care includes charity care, uninsured discounts and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates and routine facility upkeep and maintenance. All references to "LifePoint," "LifePoint Health" or the "Company" used in this release refer to subsidiaries of LifePoint Health, Inc.

Lourdes Health is part of LifePoint Health®, a leading healthcare company dedicated to Making Communities Healthier®. Through its subsidiaries, it provides quality in-patient, outpatient and post-acute services close to home. LifePoint owns and operates community hospitals, regional health systems, physician practices, outpatient centers, and post-acute facilities in 29 states. It is the sole community healthcare provider in the majority of the non-urban communities it serves. More information about the company can be found at LifePointHealth.net.